

# RENTAL TRUCK QUESTIONNAIRE

\_\_\_\_\_  
COMPANY NAME

\_\_\_\_\_  
ADDRESS

\_\_\_\_\_  
CITY STATE ZIP

\_\_\_\_\_  
EFFECTIVE DATE

Return To:  
**ARA Insurance Services**

**102 N.W. Parkway**  
North Kansas City, MO 64150  
800-821-6580 FAX 816-474-1931

**SCHEDULE OF SERVICE TRUCKS**

**PHYSICAL DAMAGE INFORMATION**

UNIT #	YEAR*	MAKE	MODEL	VIN/SERIAL NUMBER	GROSS VEHICLE WEIGHT	WHERE GARAGED?			COST NEW \$	CHECK DESIRED COMP/COL DEDUCTIBLE			
						CITY	ST	LOC.#		\$1,000	\$2,500	\$5,000	NONE
1													
2													
3													
4													
5													
6													
7													
8													
9													
10													
11													
12													

\*Photo required on all vehicles 10 years or older: Further information may be required

**DRIVER INFORMATION** – *Must have before we can quote.*

Drivers Name & Address	Sex		Birth Date	Driver's License No.	ST
	M	F			
A					
B					
C					
D					
E					
F					
G					

**DESCRIPTION OF OPERATION**

1. What Customer I.D. is required?  Driver's License  Credit Card  Other \_\_\_\_\_
2. Who is authorized to release trucks for rental? \_\_\_\_\_ Title \_\_\_\_\_
3. Is a signed rental agreement always used?  Yes  No (attach copy)
4. Do you provide operating instructions ?  Yes  No  Written  Oral
5. Do you ever rent to persons under 25?  Yes  No If so state lowest age: \_\_\_\_\_
6. Do you ever rent without seeing the actual customer?  Yes  No
7. Do you rent with operators?  Yes  No
8. Are trucks inspected with each rental?  Yes  No  Prior To  After
9. Is a regular maintenance program used?  Yes  No

Describe: \_\_\_\_\_

Are records kept?  Yes  No

10. Are you a dealer for any national/local rental vehicle system?  Yes  No Who? \_\_\_\_\_

11. How do you decide when to retire a truck? \_\_\_\_\_

12. Are trucks stored inside a fence?  Yes  No Ht: \_\_\_ft. Is area lighted?  Yes  No

13. Are trucks used for business deliveries?  Yes  No

14. Are trucks used for personal reasons?  Yes  No

15. Do you offer a Damage Waiver Program?  Yes  No If so, what deductible is waived? \$ \_\_\_\_\_

16. Total number of employees \_\_\_\_\_

17. Number of years experience in renting trucks? \_\_\_\_\_

18. What are your estimated annual truck receipts? \$ \_\_\_\_\_

19. Are there any other owned vehicles?  Yes  No

20. Are vehicles rented for a term longer than six months?  Yes  No

**PRIOR EXPERIENCE** - Past Full 36 Months

Year	Previous Carrier	Policy Number	Premium	No. Losses	Losses Paid/Reserved	Comments
			\$			

Has Insurance for your service trucks been cancelled or refused in the past?  Yes  No